

NEWSLETTER NO. 4 – August 2018

Dear PRG Member

NHS Health Check training exercise

We would like to warmly thank the eight PRG members who volunteered to help with the re-launching of the delivery of the NHS Health Check service to our patients. They were willing to attend the surgery for both blood tests and a Health Check as a training exercise for our nursing team before we open the service to our eligible patients and we are very grateful to them. We hope they found the experience interesting, informative and helpful for their own health and wellbeing.

Now that our nursing staff have updated their training we will shortly be starting the process of offering the service to all eligible patients.

Refurbishment of the patient toilets

PRG members who have visited the surgery over the last couple of weeks may have noticed that the Practice has invested in renovating both of the patient toilets on the ground floor. Both toilets have been re-decorated and the flooring completed resurfaced, and the hand drier in the smaller toilet has also been replaced with an improved version. We have also updated information signs in the toilets to be more dementia-friendly which we hope will be helpful for patients and visitors.

If any PRG members have reason to attend the surgery we would be grateful for your feedback on these improvements.

Once again, thank you for your continued help and support for the surgery and if you would like to make any suggestions or comments please do not hesitate to get in touch.

Kind regards

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