

Lakenham Surgery use the following organisations to process data on our behalf. They are contractually bound to manage your information securely.

Clinical System Provider
Clinical System: SystmOne(TPP): https://www.tpp-uk.com/

Integrated Care Board
https://improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/

Confidential Waste Services
Avena: https://www.avenaconfidential.co.uk/

DBS Check Providers
UCheck: https://www.ucheck.co.uk/

Digital Scanning / Redaction
Our practice does not use any scanning or digitisation provider

Healthcare Hardware
Our practice does not use any healthcare hardware that processes personal data

Managed Disclosure Services
iGPR: https://www.igpr.co.uk/

Healthcare Software
NHS App: https://www.nhs.uk/nhs-app/ AccurX: https://www accurx.com/ C the Signs: https://www.cthesigns.com/ Cinapsis: https://www.cinapsis.org/

Eclipse Solutions (Safety Reports): www.eclipsegroup.co.uk/

E-Referrals: <https://digital.nhs.uk/services/e-referral-service>

Pinnacle (COVID
Vaccinations): <https://www.oasisgroup.com/services/notespace.6453.html>

HR Services

Peninsula HR: <https://www.peninsulagrouplimited.com/>

Fairway Training <https://fairwaytraining.com/>

IT Services

Arden & Gem CSU: <https://www.ardengemcsu.nhs.uk/>

NCHC: <https://www.norfolkcommunityhealthandcare.nhs.uk/>

Clarity TeamNet: <https://teamnet.clarity.co.uk/>

Bright HR - <https://www.peninsulagrouplimited.com/>

Third Party Audit / Quality Service Providers

Our practice does not use any Third Party Audit or Patient List Providers

Copiers / Scanners

Our practice does not use any Copier / Scanning Providers

Payroll / Finance

IRIS payroll software: <https://www.iris.co.uk/payroll/>

Xero account software: <https://www.xero.com/>

IRIS accounting software: <https://www.iris.co.uk/>

Telecomms Providers
https://focusgroup.co.uk/

Training Providers
e-LH: www.e-lfh.org.uk iLearn for TeamNet: https://agiliosoftware.com/ilearn/ Peninsula: https://www.peninsulagrouplimited.com M & K training: https://www.mkupdate.co.uk/ Fairway Training: https://www.fairwaytraining.com/ Agilio TeamNet: https://agiliosoftware.com/teamnet/ Norvic Training: https://www.norvictraining.co.uk Health Academy: https://healthacademyonline.co.uk/

Video Consultation Software
Silicon Practice - https://www.siliconpractice.co.uk/

Translation Services
DALS – www.dals.co.uk

Website Providers
Silicon Practice (Footfall): https://www.siliconpractice.co.uk/

Offsite Storage Providers
Our practice does not use any offsite storage providers